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Ron

I finally had the time and space to write this note to you, which is long overdue. As I reflect on what we have done over the last 18 months I want to share a few thoughts on the impact you have had both personally and professionally.

As you know when we started working together I was transitioning from a field leadership role to Head Office strategy role having been in the field close to 25 years it was significant change for me. I was not sure what to expect as I had engaged previously with a professional coach but my experience was ultimately disappointing as it was simply textbook coaching. In your case given the wealth of experience I can't think of one example where you didn't have a real life example and in most cases your own experience not someone else's. You provided me the confidence to stay out of my comfort zone and grow tremendously.

This invaluable first-hand experience allows us to base our strategies in the real world and gives me the confidence knowing I am not blazing new ground. You have enabled me to use my strengths to my advantage and to minimize and develop my weaknesses. I wouldn't even frame them as weaknesses anymore they are simply part of who I am and can be managed appropriately. The world I work in now is so different from most of my working life I cannot imagine how I could have navigated all of this change without you. I have not only survived this sea change but I have thrived and continue to have a greater impact every day. As our business goes through tremendous changes we still remain a people business and with a relentless focus on the client I cannot think of a more qualified coach to work with than you.

Ron you are a tremendous coach, mentor and friend. I look forward to continue this relationship

Thank you

Gary